# Banner Accounts Receivable Training



#### **Accounts Receivable Training Topics**

- 1. WSU Non-Student Accounts Receivable Policy & Guidelines
- 2. Banner Accounts Receivable Terminology and Facts
- 3. Accounts Receivable Pages
- 4. Frequently Used Banner Pages
- 5. Creating an Invoice (Accounts Receivable Transaction)
- 6. Frequently Asked Questions
- 7. Questions



#### **Topic 1: WSU Non-Student Accounts Receivable Policy & Guidelines**

- •Banner A/R is WSU's only billing system
- •Issuing Departments are responsible for A/R Monitoring and Management
- •General Accounting will work with the Delinquent Invoices
  - > 6 months: sent to Collections (25% fee-charged to departments)
  - 1 year +: Bad Debt charged to Issuing Departments
  - 2 years +: Write-off

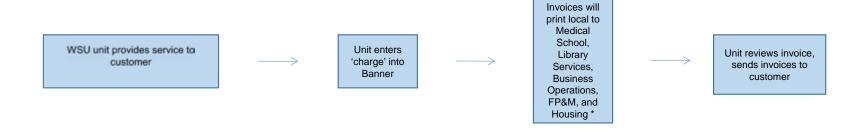


#### **Topic 2: Banner Accounts Receivable Terminology and Facts**

- •Invoicing performed nightly
- Application of payment process runs nightly
- •Negative charges used as adjustment mechanism
- •Payments applied to invoice
- •Each user will have access to only their assigned category codes and respective detail codes.



## Accounts Receivable Process:



\* Some invoices print in General Accounting which are forwarded to originating unit.



## Topic 3: WSU Accounts Receivable Forms

**Internet path to these forms:** Start by searching Fiscal Operations >> Accounting & Financial Services >> General Accounting >> Request Forms





#### Welcome - Fiscal Operations - Wayne State University

https://fisops.wayne.edu/



Jun 3, 2015 ... Fiscal Operations is responsible for the management, safeguarding and investment of the assets of the University, disbursement of cash, ...

## **Fiscal Operations**

Office of the Associate VP &

Controller

Office of University Bursar

Disbursements

Accounting & Financial Services

#### Accounting & Financial Services

About Us

Cost Accounting

General Accounting

## **General Accounting**

Training

Forms



The following forms are available from the website:

#### **Detail Code Request Form:**

The detail code is a unique 4-digit identifier with an associated description that represents a specific Banner fund, organization, program and account where the transaction will post.

#### **Customer Request Form**

#### **Invoice Request Form:**

An invoice is a document issued to customers to formally request payment for obligations resulting from WSU goods or services provided on credit. Issuance of an invoice informs the customer that their account must be settled within WSU's payment terms.

#### **Recurring Invoice Request Form**



## Detail Code Request Form:

Requesting new Detail Codes created by Accounting

		_ Wayne St Univers		
	ı	BANNER ACCOUNTS R DETAIL CODE REQUE		
			Date:	
Detail Code Desc	ription:	(Lir	nit 30 Characters)	
Index (to be <u>Cred</u> i	ted):			
			Prog:	
Account Code (Re	evenue):			
Contact # (printed	on invoice):	_( )		
Category Code (if	existing):		_	
	Library	☐ School of Medicine ☐ FP&M ☐ Hou	☐ Accounting ☐ SPA sing	
Printer Location:				
Printer Location:				
Printer Location: Requested by: Department:				

Detail Code No. Input by. Da Category Code: Ar Detail Code Request



## Customer Request Form:

For adding or modifying customers/addresses in the Banner System

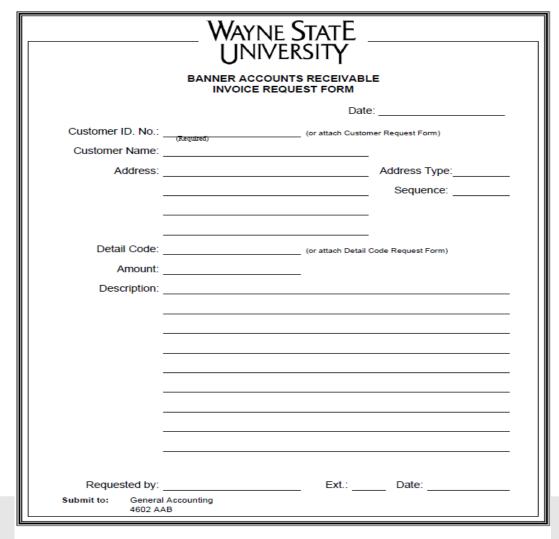
	Wayne S Univer		
	BANNER ACCOUNTS CUSTOMER REQ		
		Date:	
Check one:			
	New Customer		
	Customer Modification Banner ID:		
SSN or Federal Tax No:			
Individual Name:	(Last Name)	(First Name)	(M.I.)
Street:			
City:			
	Zip:		
Requested by:			
			d:
Email Address: Submit to: General Ac 4602 AAB			

For Accounting Use Only		
Customer ID No	Input by:	Date
A/R Customer Request		



## Invoice Request Form:

When needing an invoice or credit processed





For Accounting Use Only

## **Recurring Invoice** Request Form:

For recurring invoices (same dollar amount each month)

	AYNE STATE JNIVERSITY				
BANNER RECURRING RECEIVABLE REQUEST FORM					
	Dat	e:			
Recurring Detail Code Description:	(Limit 30	Characters)			
Index (to be Credited):					
	Orgn:	Prog:			
Account Code (Revenue):					
Mo	KR odify description?				
Description of Recurring Invoice:					
If you have questions regarding th	is invoice, call (313)	·			
Requested by:					
Requested by:  Department:		Ext:			
Requested by:  Department:		Ext:			
Requested by:  Department:  Email Address:  Submit to: General Accounting		Ext:			
Requested by:  Department:  Email Address:  Submit to: General Accounting 4802 AAB		Ext:			



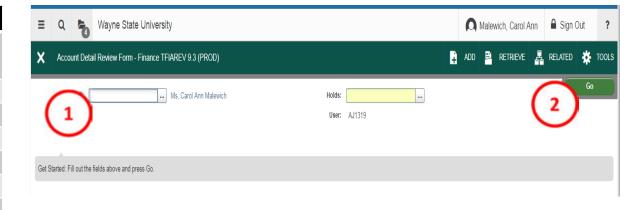
Topic 4: Frequently Used Banner Pages:

Finance Accounts Receivable Banner Pages of Interest:

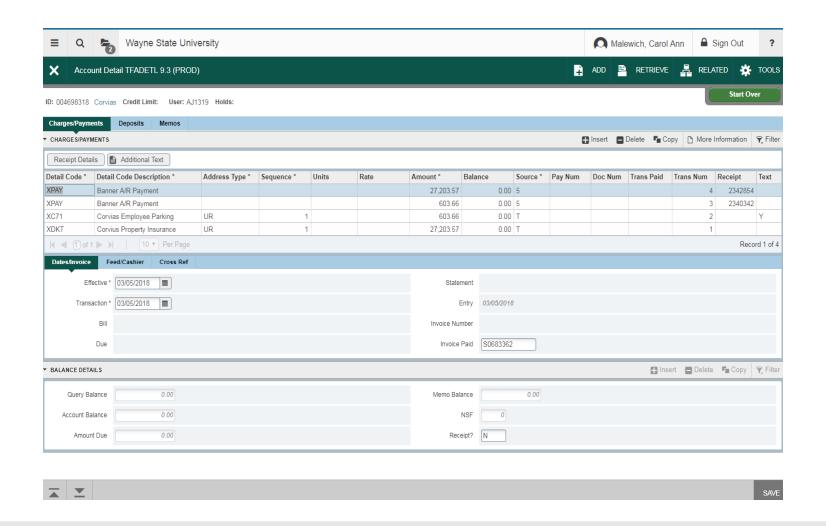


## **TFADETL**: Customer inquiry and data entry functionality

Step	Action
1	Use this screen to enter the
	customer ID number
2	Press the GO button





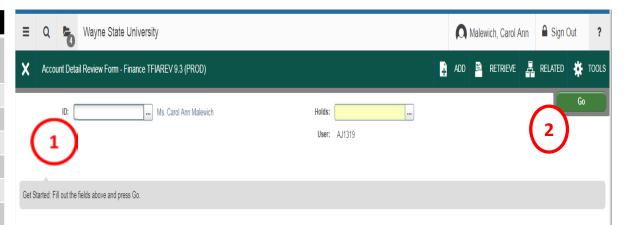




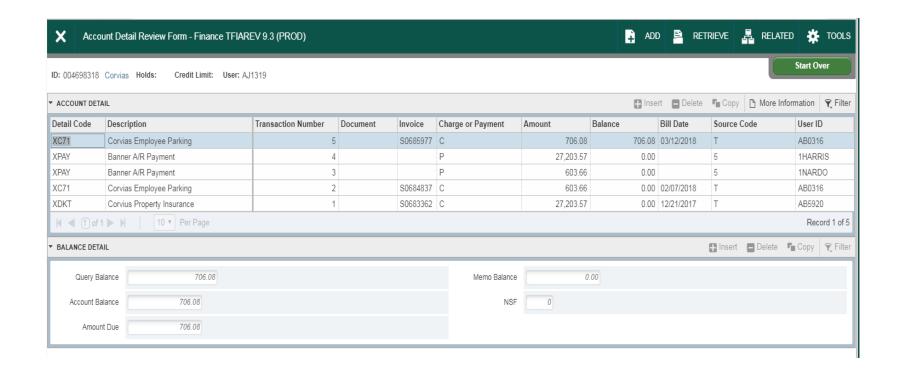
#### **TFIAREV**:

Customer inquiry, includes invoice data (Similar to TSAAREV –Student A/R Information)

Step	Action
1	Use this screen to enter the
	customer ID number
2	Press the GO button





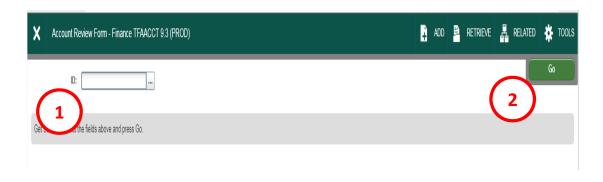




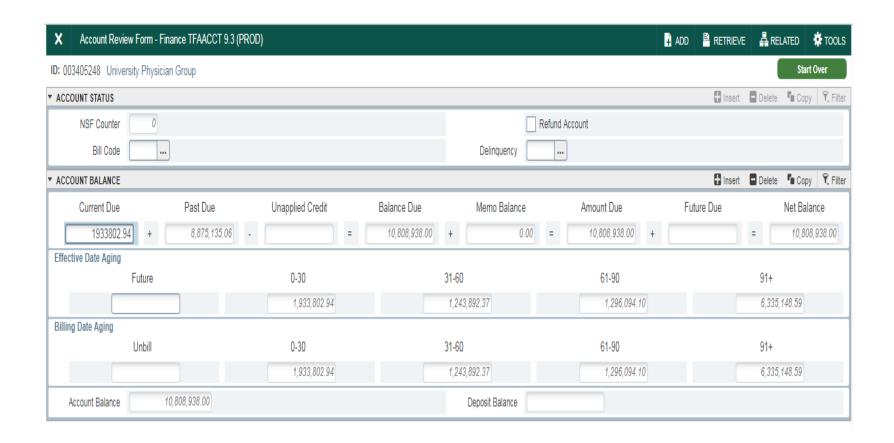
#### **TFAACCT**:

Customer Inquiry, Primary data – Aging information

Step	Action
1	Use this screen to enter the
	customer ID number
2	Press the GO button





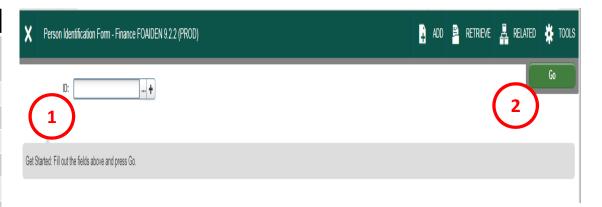




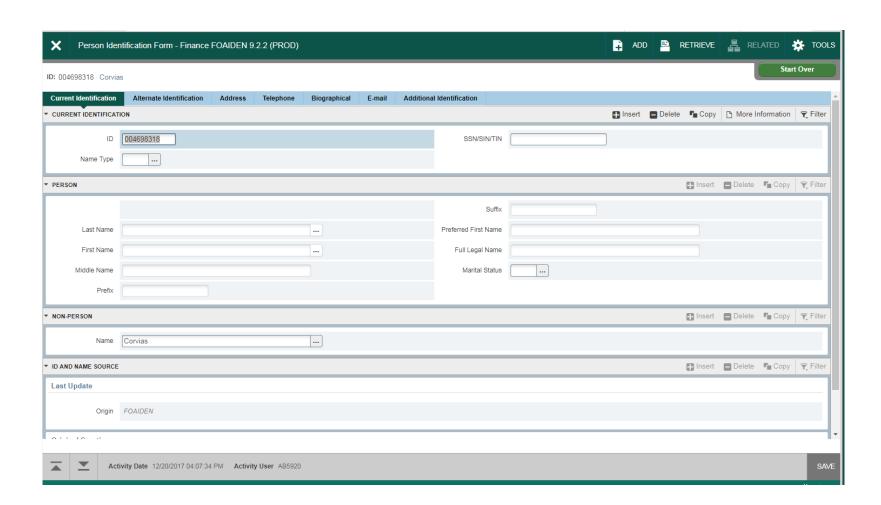
#### **FOAIDEN**:

People and Company address/telephone information

Step	Action
1	Use this screen to enter the
	customer ID number
2	Press the GO button



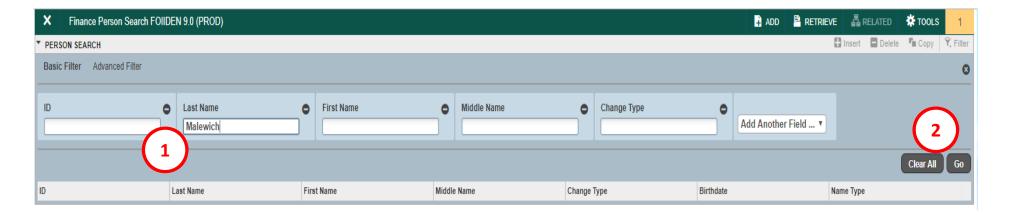




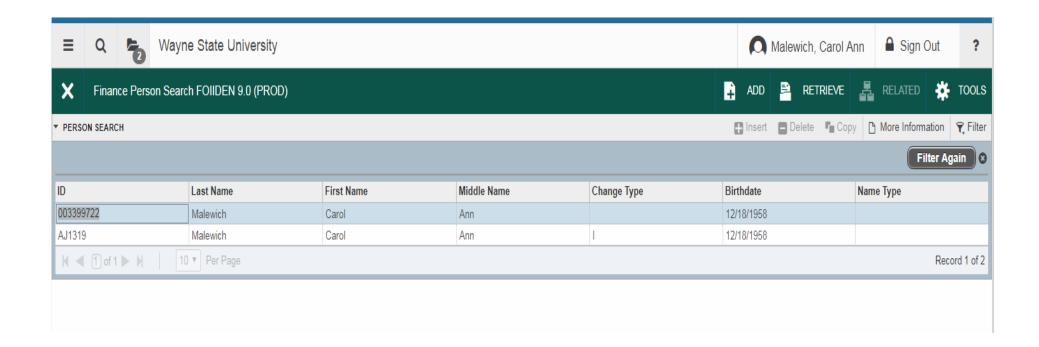


#### **FOIIDEN**: People search

Step	Action
1	Use this screen to enter the last name (case sensitive)
2	Press the GO button



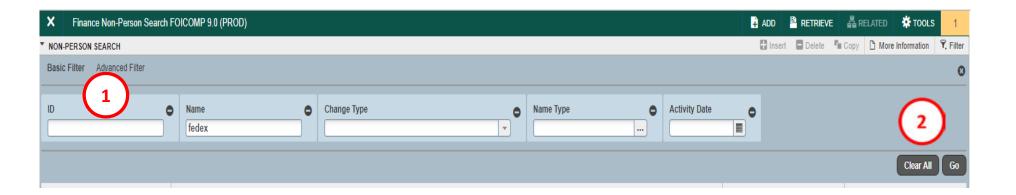




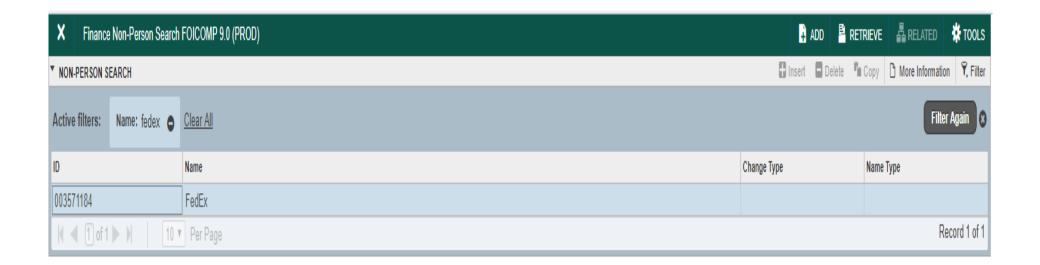


#### FOICOMP: Company search

Step	Action
1	Use this screen to enter the name
2	Press the GO button









## **TFADETC**: Inquiry information, Primary Detail Code information

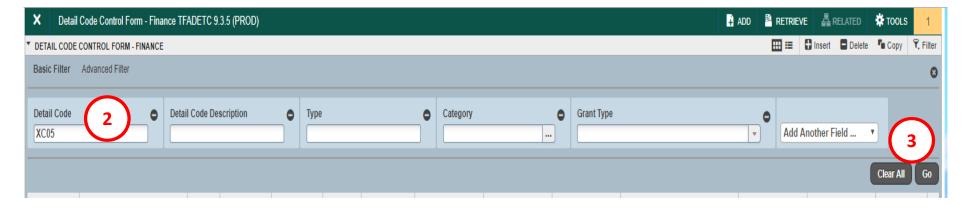
Each detail code is unique for each billable service. Detail Codes contain the FOAPAL information necessary to record revenue and the receivable. Finance Accounts Receivable detail codes begin with 'X' to differentiate those used by Student Accounts Receivable. Use this screen to search a detail code.

<b>X</b> Detai	l Code Control Form - Finance	TFADETC S	9.3.5 (PROD)								ADD 🖺	RETRIEVE A REL	ated 🗱	1
▼ DETAIL CODE	CONTROL FORM - FINANCE										<b>≡</b> ≡	Insert     □ Delete	<b>™</b> Copy <b>Y</b> , Fil	ter
Detail Code *	Detail Code Description *	Type *	Category *	Grant Type	Priority *	Refund Code	Direct Deposit	Refundable	Receipt	Payment History	GL Enterable *	Active	Pay Type *	Tax
0011	Interest Write Off	Р	WOF		198					V		✓	N	
001W	Loan Write Off	Р	WOF		197					✓		✓	N	
0021	Interest Write Off	Р	WOF		198					✓		✓	N	
002W	Loan Write Off	Р	WOF		197					✓		<b>✓</b>	N	
0031	Interest Write Off	Р	WOF		198					✓		<b>✓</b>	N	
003W	Loan Write Off	Р	WOF		197					✓		<b>~</b>	N	

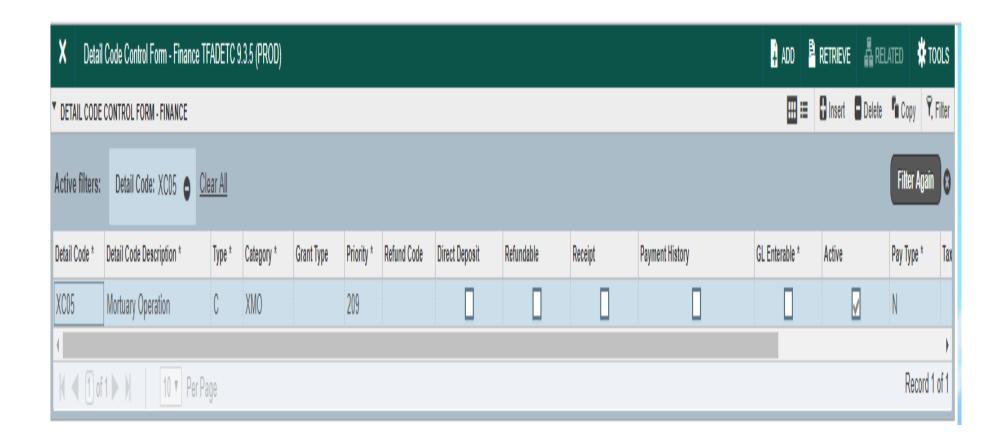


## **TFADETC**: Inquiry information, Primary Detail Code information

Step	Action
1	Click on the Filter icon
2	Input the detail code you are investigating
3	Press the Go button



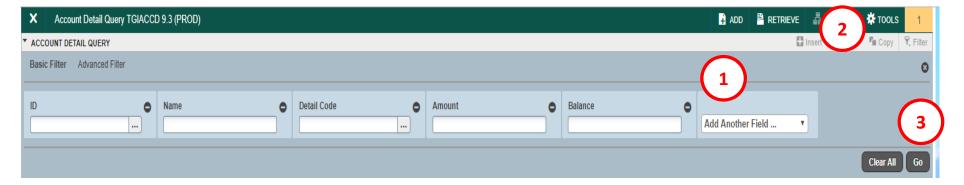






## **TGIACCD**: Inquiry information

Step	Action
	Fields that can be searched using this screen: ID number, name, detail code, amount, balance
1	Use Add another Field for transaction number and transaction number paid(when ID number added), feed document, invoice number, and invoice number paid
2	Can be exported to excel. Use Tools to export.
3	Press the Go button.

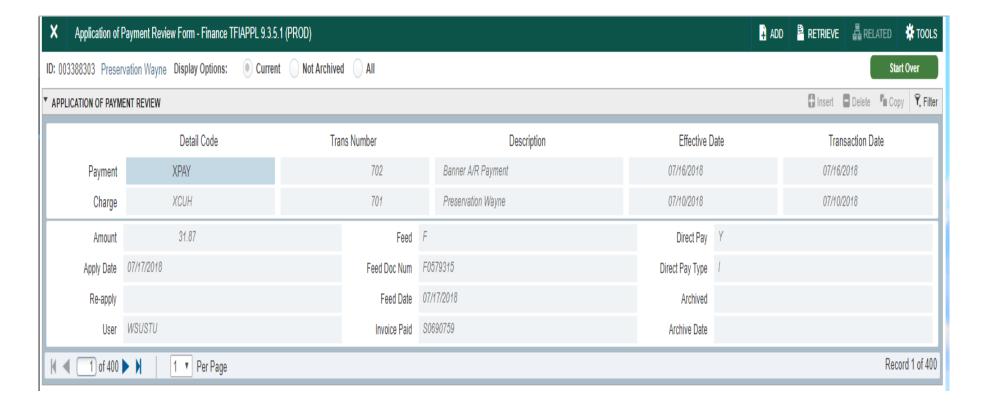




Step	Action						
	This screen enables user to search customer invoice payment application.						
1	Enter the customer ID number						
2	Press the Go button						

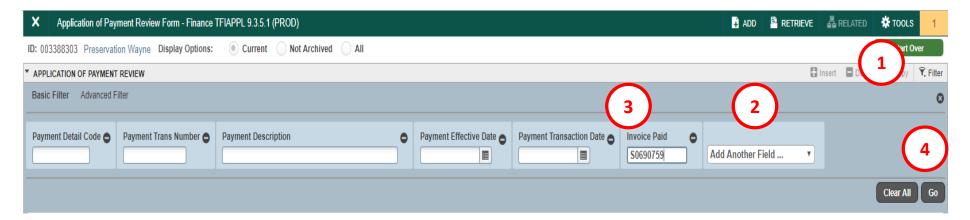




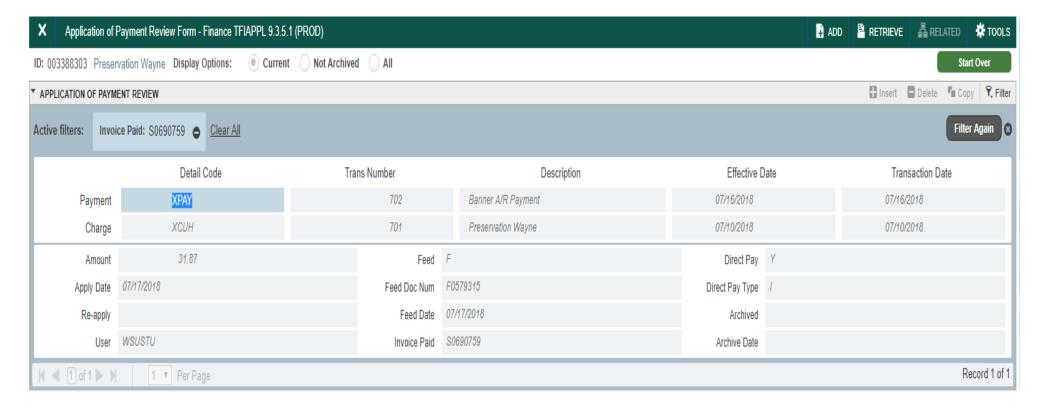




Step	Action						
	To search how an invoice was paid						
1	Click on Filter						
2	Click on Add Another Field						
3	Pick Invoice paid and input the invoice number being investigated						
4	Press the Go button						





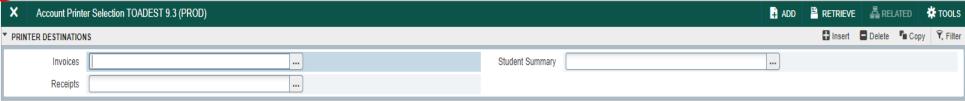




#### **Topic 5: Creating an invoice (Accounts Receivable Transaction):**

The TFADETL screen is used to enter transactions into Banner. First screen seen when entering into TFADETL. Just need to click on the X on the top left side of the screen.





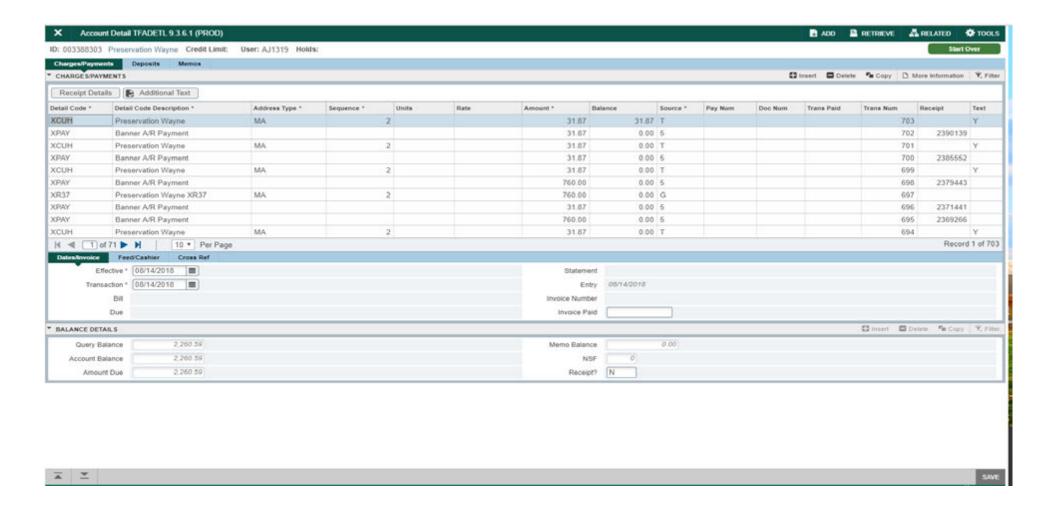


## Topic 5: Creating an invoice (Accounts Receivable Transaction):

Step	Action
1	Enter the customer ID number
2	Press the Go button





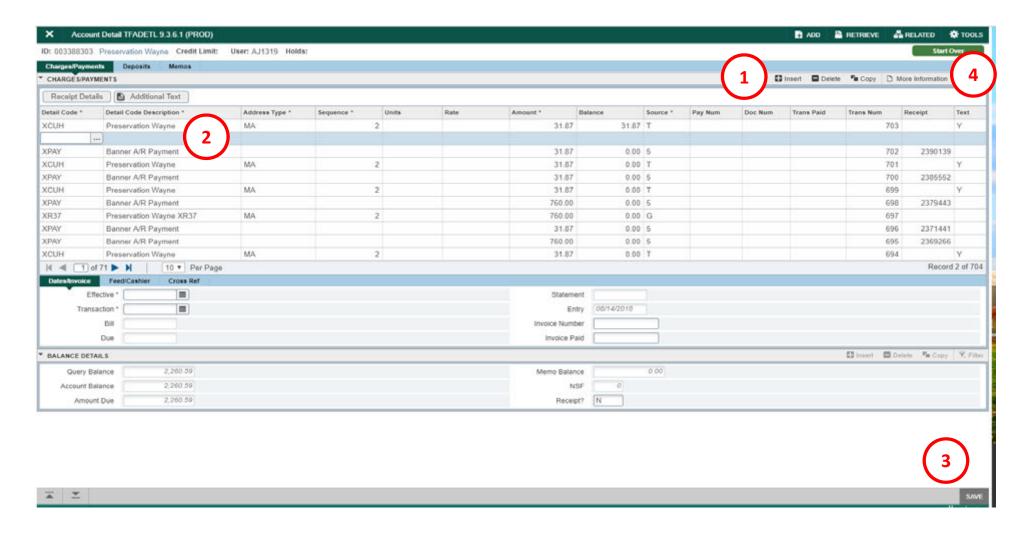




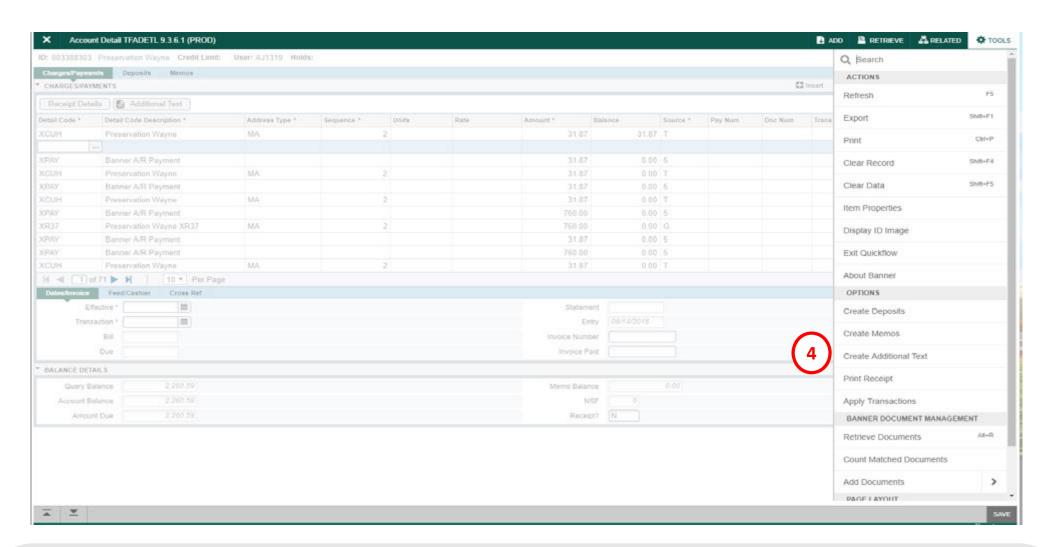
## Topic 5: Creating an invoice (Accounts Receivable Transaction):

Step	Action
1	Click on insert to get an open line
2	Enter the detail code, tab to the address type and enter the type and sequence. Press tab 3 times to move to the amount field. Enter the amount to be charged.
3	Save the data by clicking the save button on the bottom of the screen.
	After saving the entry you will see a green box stating: Saved successfully (1 rows saved). Banner will assign a transaction number that is the next in the sequence for the customer
4	After saving you can enter the text for the invoice. Click on tools, and choose Create Additional Text.
5	Enter text to appear on the face of the customer invoice. Each line will hold 60 characters. Use the down arrow on your keyboard to get additional lines.
6	Click on Save at the bottom of the page and you will get the green success box.
7	Click on the X at the top of the screen to return to the TFADETL screen
8	After returning to the main TFADETL form, note that a 'Y' will appear in the indicator for text.

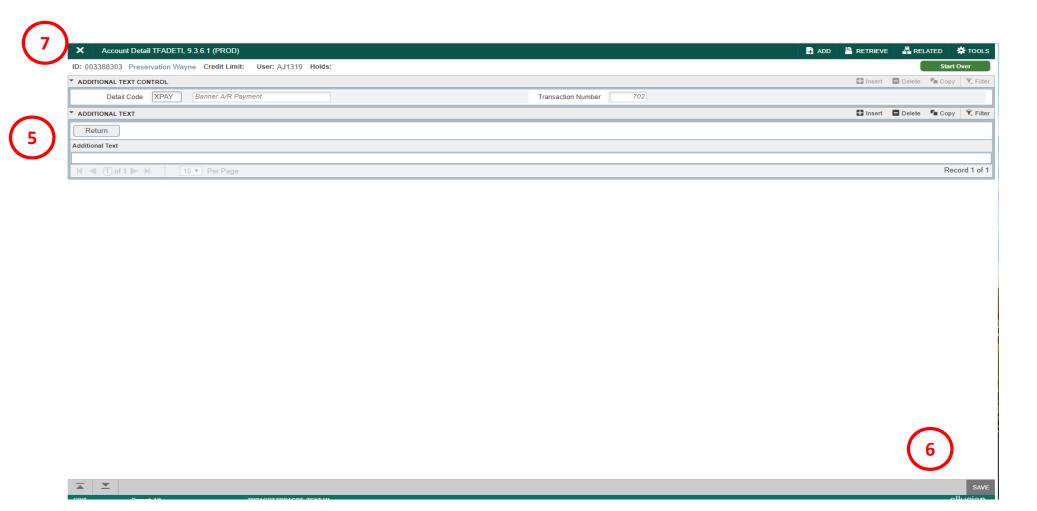




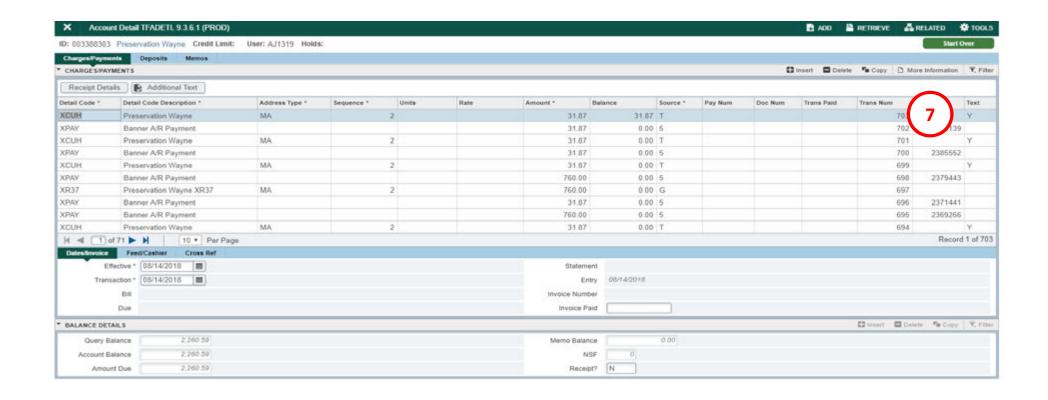












-61								



A Y

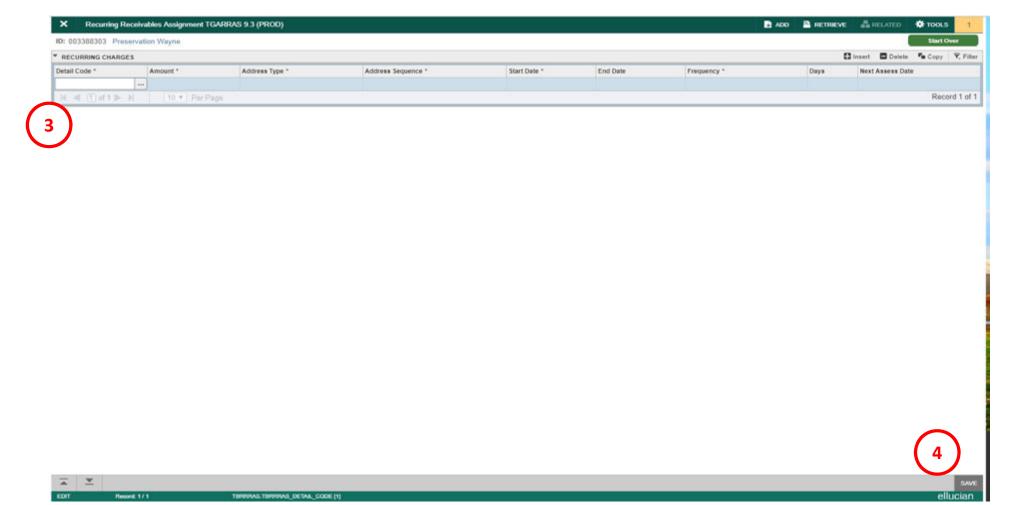
## TGARRAS: Recurring invoices

These is for rent type invoices, or any with a contract that will be doing a consistent amount for a period of time.

Step	Action
1	Enter the customer ID number
2	Click on the Go button
3	Enter the Detail Code, Amount, Address Type and Sequence, the start and end dates, along with the frequency (usually monthly)
4	Click on the save button to get the green success box.









#### **Topic 6: Frequently Asked Questions:**

Why is payment not correctly applied?

- Incorrectly recorded as revenue vs. being applied against invoice
- Incorrectly applied against incorrect invoice

Can you correct a misapplied payment?

• Yes, send information to General Accounting to correct

Can you complete a wire payment?

- Yes, some information is included on bank statements that is applied
- Information can be sent by departments for General Accounting to apply



#### **Questions:**



#### **CONGRATULATIONS!**

Using the training materials you should now be able to:

- Find and review Finance Accounts Receivable information relevant to your unit.
- Locate and use Accounting forms for Invoice, New Customer, and Detail Code requests.
- Enter a Finance Accounts Receivable charge for invoicing in the Banner system.

Thank you for your time and effort!!

