## Installing the Citrix Receiver for Mac and connecting to Epic Hyperspace using the Uplink VPN

- 1) Open a browser and navigate to: <u>http://www.citrix.com/downloads/citrix-receiver.html</u>
- On the left-hand side of the page, under the Filter Results section, check the Mac box. This will limit the type of clients displayed on the page.
- Expand the Receiver for Desktops -> Receivers by Platform section and click the Receiver for Mac link.

	- Receiver for Desktops (3)
Filter Results	- Receivers by Platform
<ul> <li>All</li> <li>Windows</li> <li>✓ Mac</li> </ul>	Receiver for Mac 11.6 Jul 31, 2012
<ul> <li>Android</li> <li>BlackBerry</li> <li>iOS</li> </ul>	+ Legacy client software
Chromebook DOS	
IBM OS 2	
🗌 Linux	
UNIX	
🗍 Java	

- On the next page, locate and click the **Download** button in the lower right-hand section. You can choose to use the Citrix Download Manager but it's quicker to choose the **Download your file manually** link at the bottom of the window.
- 5) Once the file has finished downloading, locate and pen the installer. You should be presented with two options. Double click **Install Citrix Receiver.pkg**.

6) Select **Continue** on the initial welcome screen:

00	Minstall Citrix Receiver	f
	Welcome to the Citrix Receiver Installer	
Introduction	To install Citrix Receiver for Mac, click Continue. You will be guided through the steps necessary to install Receiver on your Mac.	
License		
Destination Select		
Installation Type		
Installation		
• summary		
	Go Back Continu	Je

7) Select **Continue** and then **Agree** on the license screen:

	Software License Agreement
Introduction	English +
🖯 License	CITRIX(R) LICENSE AGREEMENT
Destination Select	Use of this component is subject to the Citrix license covering the Citrix
Installation Type	product(s) with which you will be using this component. This component is only licensed for use with such Citrix product(s).
Installation	CTX_code EP_T_A34320
Summary	
	Print ] Save Go Back Continue

8) On the installation screen change the target location if required and click **Install**. You will need to provide the administrative password when prompted:

S	tandard Install on "Fuji HD"
<ul> <li>Introduction</li> <li>License</li> <li>Destination Select</li> <li>Installation Type</li> <li>Installation</li> <li>Summary</li> </ul>	This will take 99.7 MB of space on your computer. Click Install to perform a standard installation of this software for all users of this computer. All users of this computer will be able to use this software.
	Change Install Location Go Back Install

9) Once the installation has completed you will be prompted to provide a server address. Leave it blank for now and click **Cancel**.

Now that you have the Citrix client installed onto the Mac you will need to use the following steps to connect to Uplink and then Hyperspace:

1) Open a browser and login to the uplink page (<u>https://uplink.healthsystem.virginia.edu</u>).

Username:	ogon Ingini m	emote Access r University of Health Syst
Password:	-	Username:
	2	Password:
Outlook/Domain Passwor	ssword	Outicok/Domain F

The fields in the logon page should be filled out as follows:

- Username: Provide the user ID assigned to you by the University. Ex. Abc9s
- Password: Provide the seven-digit number produced by the VPN token.
- Outlook/Domain Password: Provide the current password you use to access resources on HSCDOM. This is the password you would use when logging into PCs within the hospital.
- 2) Click the **Connect to VPN** link. This will open a tunnel to our network which will allow you to connect to a wide variety of internal resources.
- 3) Once the VPN has connected return to your browser and open a new tab (Command-T on most browsers) and type in the following URL: <u>http://hscsxweb.hscs.virginia.edu</u>
- 4) At the logon prompt provide your username and password:

Log on		
User name:	testid	
Password:	•••••	

You will be presented with a list of applications that you can launch. Click the **Epic Hyperspace** icon and login as you normal