



airport / train station / downtown

# RENTAL TERMS AND CONDITIONS

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**B·RENT®**

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**B·RENT®**

# GENERAL RENTAL

## CONDITIONS

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The rental of vehicles by the company B-Rent S.r.l. or its affiliates or dealers (hereinafter, the “Lessor”), is governed by these general conditions of rental, including the privacy policy (hereinafter, the “General Conditions of Rental”), the letter / rental contract signed by the customer (hereinafter, the “Customer”) at the time of rental, the B-Rent Price List in effect at the time of signing the same letter/rental contract, viewed by the Customer, who declares to have taken full and complete knowledge (hereinafter, in total, the “contractual documentation” or the “contract”).

### **Art. 1** (The Client - Requirements).

1. Both the Client and any driver authorized to drive the vehicle identified in the rental letter/contract must comply with the identification and qualification formalities required by the Lessor. Each driver of the vehicle undertakes to not provide false information regarding his or her personal details and to be in possession of all the requirements for driving licence.
2. Both the Customer and any authorised driver must be between 19 and 75 years of age. For the rental of the vehicle is necessary to hold a bank credit card (non-financial). The credit cards used must be valid until at least 90 days after the date of the scheduled return of the vehicle.
3. In any case, the Lessor has the right to refuse the conclusion of the rental contract at his own free and unquestionable discretion, without giving any reason to the Lessee.

### **Art. 2** (Driving of the vehicle).

Both the Client and the driver must be in possession of a valid driving licence for the rented vehicle, valid to drive in Italy and issued for at least 12 months. For the driving of people under 25 years of age it is allowed access to the rental with the application of a daily supplement in relation to certain categories of vehicles specified by the Lessor according to age groups.

This supplement is applied to the extent indicated in the Price List.

### **Art. 3** (Procedures and times for booking and payment of the rent)

1. The rental payment is made with the main credit cards, ATMs, and by bank transfer. Except in the case of rental of the vehicle with “Prepaid” rate, for rentals of less than 30 days, the payment of the fee must be executed at the expiration of the deadline for the return of the vehicle.
2. For rentals longer than 30 days, the payment of the fee must be made every 30 days or, in case of early return of the vehicle, at the same time of return. Reservations are accepted only according to the category of vehicle to which belongs the one selected by the Client; model preferences are subject to the availability of the Lessor and cannot be guaranteed at the time of booking. In case of unavailability of the booked vehicle, the Lessor reserves the right to replace it with another of the same or higher category; in case of unavailability of the last-mentioned vehicles, the replacement will take place with a vehicle of a lower category, with consequent price recalculation. In case of absolute unavailability to assign a replacement vehicle, or in case of opposition from the customer to accept the vehicle of the lower category proposed by the Lessor as a replacement for the one booked, the only burden of the Lessor will be the return of everything paid up to that time by the customer or charged to the same for the rental of the vehicle. The refund will be made by crediting the amount paid by the Client to the credit card used for payment.
3. Any changes requested by the Client regarding a rental booked with the “Not Prepaid” rate are subject to availability and must be agreed in advance by telephone with the Lessor. The rate will be recalculated and a penalty of € 50.00 will be applied (excluding VAT) for changes made in the 48 hours prior to the indicated pick-up in the original reservation. The cancellation by the customer of a reservation with the “Not Prepaid” rate is subject to a penalty equal to 10% of the cost of the rental booked and cancelled, or 20% if you cancel within 48 hours before the scheduled pickup. If you rent with the “Not Prepaid” rate, you will be charged a penalty equal to 10% of the cost of the rental booked and cancelled, or 20% if you cancel within 48 hours before the scheduled pickup. The Client expressly authorizes the Lessor to charge these amounts on the credit card indicated at the time of booking.
4. Reservations made on the Lessor’s website ([www.b-rent.com](http://www.b-rent.com)) benefit from the special “Prepaid Online” rate and, at the time of booking, the entire cost of the rental will be charged on the credit card indicated by the Customer. This amount, retained as a down payment, is not refundable in case of cancellation, or in case of change of the data indicated by the customer at the time of booking (dates, name, etc.), type of vehicle, etc.), nor in case of early return of the vehicle. Cancellations made within 24 hours prior to the collection indicated in the original reservation will be fully refunded, upon notice by email.

5. At the time of booking or at the time of signing the Contract, the Client undertakes to submit his credit card to the Lessor who will take note of the number and expiry date and will make the relevant charge as a deposit according to

the criteria set out in the B-Rent Price List. The Client, by signing the Contract, also authorizes the Lessor to charge the credit card presented with the amounts corresponding to the fees (e.g.: excess km, extra days, etc.), damage found at the time of delivery, excesses and any expenses and damage that may be found after the return of the vehicle (e.g.: a dent not found because the return was made in the evening, operating costs, fines, motorway tolls, etc.).

6. The Lessor may ask the Client for a different deposit of the credit card or integrate it with another guarantee. Any such additional deposit, which will not be charged to the Client's rental account and which will not produce any kind of interest, will be returned to the termination for any reason of the rental, less any amount that the Client may be due to the Lessor.

**Art. 4 (Insurance R.C.A.).**

1. The LESSOR provided to ensure the leased vehicle with the following conditions: - Civil Responsibility, unique maximum price of € 5.160.000,00 – road assistance, only if purchased at the desk – legal assistance – driver's injury, only if purchased at the desk. In case of accident the CUSTOMER must fill in every section of the 'CAI' model (amicable accident) existing on board, describing the cause of the event, stating the names of third parties present at the moment and place of the fact, the damage reported by vehicles and specifying the place where the vehicle is. This documentation must be delivered in the shortest time to the LESSOR and in any case within 24 hours after the event.

2. The CUSTOMER undertakes not to deploy in any case of liability statements in the event of uncertainty about how the accident happened. The CUSTOMER undertakes to provide full cooperation to the LESSOR and its insurers in all disputes arising from the use of the leased vehicle.

3. The LESSOR reserves his right on the CUSTOMER in the following cases: - if the insurance policies become ineffective – if the CUSTOMER has, directly or indirectly, led to the claim – for the repayment of overdrafts and deductibles not covered by insurance overthrew maximum. In this respect, the CUSTOMER accepts any risk in the first person, being aware that he is solely responsible for the means leased.

4. All damages of any kind and entity must be reported individually and writing to LESSOR not later than 24 hours after in case of violation of this provision, the CUSTOMER shall be liable for all damages resulting from the late declaration.

5. There's no case in which the LESSOR is responsible for items, merchandise or accessories added in the vehicle or otherwise transported from it.

6. The Customer is aware that the pre-authorized deposit on their credit cards will be returned only once it has been determined whether or not they are at fault, and if so, any amounts to be deducted. In the event of an insufficient deposit, the portion not covered by the deposit will be charged to the credit card or must otherwise be reimbursed to the Lessor.

**Art. 5 (Refuelling).**

The Customer is required to return the Vehicle with the same amount of fuel as at the beginning of the rental, unless they have purchased the "Prepaid Fuel" option as per the B-Rent Price List. If the Customer fails to refuel the vehicle, the Lessor will do so and charge the Customer for the cost of the missing fuel liters as determined at the time of the vehicle's return.

**Art. 6 (Use of the vehicle).**

1. The Customer undertakes to keep and use the vehicle with the maximum care and diligence, respecting the destination and characteristics indicated in the registration certificate and within the limits established by law, as well as: (i) to not sublet or rent the vehicle; (ii) to not entrust the driving of the vehicle to persons other than those authorized in the rental letter/contract; (iii) to not perform any repair work on the rented vehicle without the written consent of the Lessor and/or without complying with its instructions; (iv) to inform the Lessor immediately of any breakdowns or anomalies of the vehicle, interrupting the movement of the same and referring to the indications of the Lessor in relation to any replacement or return of the vehicle; (v) to refill the vehicle using the correct fuel, also maintaining it diligently, checking the level of liquids and making, where necessary, the appropriate topping-up. It should also be noted that the vehicles are supplied with the fuel used on average in the areas where they are in the garage, so in cases where it is useful to provide for topping up of antifreeze is the sole obligation of the customer to provide for it, B-Rent will be considered fully relieved for any problems or damage caused in this case, as it will be considered negligence of the driver and its sole responsibility in the contract. In this regard, being negligence, all possible damages to the vehicle will be charged in full to the customer, due to total forfeiture of any protection underwritten or original damage excess at the time of booking; (vi) to not drive the vehicle if the tires do not have the recommended pressure, and to have checked the conditions of maintenance and use of the same assuming any and all responsibility in the event of non-compliance with this obligation; (vii) to not drive the vehicle under the influence of drugs, narcotics, alcohol or intoxicants or other substances likely to impair the ability to understand and react; (viii) to guard the vehicle with the diligence of the good family man, enabling all existing safety devices, avoiding to leave in evidence devices or objects of value inside the passenger compartment and, in general, doing everything necessary to ensure the best safety of the property of the Lessor; (ix) to not drive the vehicle in countries other than

those expressly indicated in the rental letter/contract, unless expressly authorised in writing by the Lessor; for this purpose, the “green card” (international insurance certificate), delivered together with the vehicle’s accompanying documents, does not constitute authorisation in this sense, but completion of the documents; in case of transit through the countries where the Client has undertaken not to circulate the vehicle, the insurance coverage and the limitation and exclusion of its liability agreements will no longer be effective and any costs incurred by the Lessor due to the failure to comply with the commitment made will be borne by the Client who must compensate him; If customers need to travel to Monaco, Portugal, Switzerland, Austria, Denmark, France, Norway, United Kingdom, Belgium, Germany, Ireland, Luxembourg, Netherlands, Sweden, Liechtenstein, Croatia and Slovenia they can purchase this ancillary product called “cross border”. This option will guarantee the automobile liability insurance coverage (included in rate) and the road assistance in foreign countries. B-Rent may charge a contractual “cross border fee” if it is found out that a vehicle has crossed to the above-mentioned countries without prior notice and without the purchase of this option or if it is found out that a vehicle has crossed to any country not listed above. It is forbidden to cross to any country not mentioned in the above list. The option will cost 15 EUR per day (maximum cost per month: 120 EUR). The above-mentioned contractual cross border fee will cost 500 EUR. (x) to not use the Vehicle for the transport of smuggled goods, explosive materials, pollutants or for any other transport in violation of laws or regulations; (xi) to not use the Vehicle for competitions of any kind, sports or otherwise, or for testing of routes, including in motor circuits, and to provide driving lessons or practice driving; (xii) to not use the Vehicle on uneven roads or roads that are not suited to the technical characteristics of the same; (xiii) to not use the Vehicle to push or tow other vehicles or trailers; (xiv) to not use the Vehicle for any other use in violation of laws or regulations, even if not expressly referred to in this article; (xv) to promptly inform the Lessor of any minutes that may have been notified to him by any Authority and with reference to the Vehicle during the time it was rented.

2. In the event of violation of the rules set out in the preceding points, the Customer is liable to the Lessor for any damage and theft of the vehicle, with the Lessor having the right to proceed with immediate debit. Similarly, the Customer will lose any additional coverage stipulated with the Lessor, including **FREE TO DRIVE and COMFORT COVER**. The Lessor also reserves the right/authority to immediately terminate the contract, taking back possession of the vehicle at any place and time. Even in this case, the Customer will still have to pay the agreed fee for the entire duration of the rental, the extra fee provided for in the general conditions for the additional driver, the cost of the administrative stop of the vehicle as well as that for its collection and this also as a penalty for both consequential damage and loss of profit.

#### **Art. 7 (Pick-up and return of vehicle).**

1. The replacement of the vehicle is included in the rental fee except in the case of breakdowns due to the customer’s own fault.

2. In case of failure to return the vehicle’s documents and / or license plate, the customer agrees to pay, as a penalty, an amount equal to the “Standard” rate of daily rental for each day necessary until such time as they are duplicated, except in the case of compensation for related costs and further damage.

3. In case of failure to return the keys of the vehicle, for whatever reason it depends, and even if the vehicle has been returned, the customer is required to pay as a penalty an amount equal to the “Standard” rate of daily rental of the vehicle for each day of delay until the return of the same, or on presentation of the original report of loss or theft made by the competent authorities, increased by the sum of which the amount is indicated in the B-Rent Price List, subject to any additional damage.

4. In case of failure to return or damage to the standard and additional accessories of the vehicle, for whatever reason it depends, the customer is required to pay, as a penalty, a sum whose amount is indicated in the B-Rent Price List, subject to greater damage.

5. Any claim or complaint against the Lessor in relation to the rental made may be made under penalty of forfeiture by the Client within and no later than the unavoidable term of 10 (ten) days from the date of return of the vehicle.

6. The Lessor delivers the vehicle to the Customer, complete with all the accessories required by law and all the documentation necessary for use. With the pick-up of the vehicle, the customer acknowledges that the latter, with the tools, equipment, and accessories necessary for the operation of the vehicle delivered to him by the Lessor is in mechanical working order, in good general condition and in accordance with the agreed use.

7. The Client undertakes to return the vehicle, together with its accessories and documents, free from things or goods, in accordance with the times and places indicated in the rental letter/contract, in the same conditions as provided for by law, including cleaning, subject to wear and tear in proportion to the duration of the rental and the mileage covered.

8. At the time of return, the customer has the burden of verifying, in discussion with the Lessor, the state of the vehicle, checking and signing any discrepancies compared to what is indicated in the letter / rental agreement to the moment of delivery. The content of the redelivery report will be fully tested between the parties. In the event of failure to carry out a joint inspection, the Client expressly authorises from this moment the Lessor to charge for any possible damage found on the vehicle even after the return.



9. In case of failure to return the vehicle within the time specified in the letter / rental contract (or after 59 minutes after the deadline established for return), the customer agrees to pay, as a penalty, a sum equal to the “Standard” daily rental rate of the vehicle for each day of delay until redelivery, except in any case for the extra damage, unless a written authorization has been issued by the Lessor to continue the rental. In this case, until the end of the authorised period, the previously agreed rate will be due; after this period, the above-mentioned penalty will be applied again. For the rates subject to time limits (e.g. weekends, holidays), once the time of tolerance has elapsed, the possibility of applying these rates will be forfeited and the entire rental will be charged at the “Standard” daily rental rate.

10. In case of failure to return the vehicle at the place indicated in the letter / rental contract, but still at an agency of the Lessor, apply the commissions therein for the “rental to leave”. The Client, in each case, undertakes to pay as a penalty the amount indicated in the B-Rent Price List. The vehicle must be returned during the opening hours of the Agency where it was taken over, or, on request of the Client, at another Agency of the Lessor.

11. In the case of return outside the opening hours of the Agency, or when the customer leaves the keys in the keybox, the rental is considered ended during the reopening of the same, provided that the vehicle was actually accepted by the Agency - both for the purposes of determining the fee and for those of the liability connected with the possession of the vehicle itself (by way of example and not limited to, in relation to fines, damages, theft and/ or total or partial fire). Thus, the customer is liable for all the potential new damages spotted on the vehicle the next working day. The customer is also liable for vehicle theft or theft of its parts (i.e. windscreen wipers, aerials, cigar lighter, etc.) or theft of the keys put in the keybox. If the keys are stolen from the keybox, the Lessor is exempt from any liability towards third parties for potential damages to the vehicle and deriving from the traffic circulation of it, up to the vehicle’s recovery, being the customer the sole responsible of it.

12. In case of breakdown or simple request by the Lessor, the vehicle must be returned by the Client to any agency of the Lessor who will replace the same subject to availability, without any charge for the Lessor and without prejudice to the right of the latter, at its sole discretion, not to grant a replacement vehicle in the event of insolvency, theft, fire or serious accident of the rented vehicle. Any replacement will normally be with a vehicle of the same category, in case of unavailability may be delivered to the customer a vehicle of a lower or higher category, applying the reductions and increases as determined by the modalities indicated in the B-Rent Price list.

**Art. 8 (Customer’s responsibility).**

1. The Customer undertakes to not use the vehicle in violation of the laws and/or regulations of the State. The Client also undertakes, by this agreement, to relieve the Lessor of any civil and criminal liability that may arise from infringements, seizures, penalties, irregular use and conditions of the leased vehicle, the latter if not attributable to the same Lessor.

2. In particular, the Lessor is exempt from any liability or risk relating to loss of or damage to persons or property arising from the use of the leased vehicle and the Client agrees to indemnify the same from any claim, action or third party claims arising out of or in connection with the use of the leased vehicle. The Client undertakes to reimburse the Lessor for the advance payment made by the latter, in addition to all administrative costs incurred.

3. In any case the vehicle would be banned from circulation for reasons directly or indirectly attributable to the Client, the same will continue to pay the rent until it is restored to normal authorisation to use the vehicle.

4. In the event of theft, fire, robbery or damage to the rented vehicle, the Customer is required to pay the excesses indicated in the rental agreement, unless the Customer subscribes to the COMFORT COVER\* or the FREE TO DRIVE specified in the Lessor’s specific conditions on the website [www.b-rent.com](http://www.b-rent.com). In any case, the Customer acknowledges that he is entirely responsible for the damage suffered by the Lessor for damage or theft resulting from carelessness and/or negligence by the Customer himself, even having purchased the COMFORT COVER or FREE TO DRIVE options. (\*COMFORT COVER does not cover damage to tires, underbody, roof and windows for a maximum of €400).

5. The customer is also responsible for damages resulting from negligence and those resulting from failure to comply with the rules set out in these conditions.

6. The ordinary and extraordinary maintenance necessary for the proper functioning of the vehicle will be provided exclusively by the Lessor. Are not included in the cost of rent damage: (i) to the interior of the vehicle, (ii) to the rims and tyres; (iii) resulting from carelessness and/or improper use of the vehicle; (iv) to the roof and underbody; (v) caused by failure to assess the height and width of the vehicle and objects protruding from or above the roof; (vi) to the clutch kit attributable to the so-called “out of speed” of the engine; (vii) all damage caused by violation of the provisions on vehicle use provided for in art. 6 above.

7. The Customer forfeits the right to assistance in case of violation of the previous points and art.6. In this case he will be charged the full amount of damage to the vehicle.

8. In the event of receiving enforcement notices for unpaid fines related to the violation of vehicle traffic regulations, the Lessor will proceed to recharge the Customer the amount of the notices, plus administrative fees for handling the case.

9. In the event of the scenarios described in the previous points occurring, and in order to exclude any liability on their part, the Lessor has the right to promptly present to the competent Authorities the Registers and Documents proving the identity of the Vehicle's User at the time of the dispute.

**Art. 9 (Theft and Robbery).**

1. In case of theft or robbery, the Client undertakes to immediately report to the Lessor and report to the competent authorities. The Client is also required to provide the Lessor with the following documents: (i) original or certified copy of the report; (ii) vehicle keys (except in the case of robbery); (iii) installed anti-theft keys (except in the case of robbery); (iv) more generally any other document of the vehicle that may have been left over in his/her possession, as soon as possible and in any event no later than 24 hours after the event.

2. Failure to/no return to the Lessor of all the keys of the vehicle and those of any anti-theft device, except in the case of robbery and subject to the sole hypothesis, to be documented with the presentation of the relative invoice or receipt, the parking of the vehicle in an authorized parking lot with delivery of the keys without the use of the anti-theft alarm, will be in violation of the rules relating to the use of the vehicle referred to in Article 6. In this case, therefore, will be charged to the customer as a penalty, an amount equal to the trade value of the vehicle at the time of the theft, with reference to the quotations of Quattro Ruote.

3. The Customer accepts, being aware of this, that even in the event of theft and robbery and regardless of compliance with the obligations under points 1 and 2 above, the authorization to withdraw from his credit cards will be returned only once he has officially ascertained the responsibilities and any amounts to be reduced.

4. The customer also assumes any risk inherent in or even related to the theft or robbery of the vehicle, being aware that he is the only responsible for its custody and use, having the detention of it. Therefore, overdrafts and excesses not paid to the Insurance Company are the sole responsibility of the Customer.

5. In relation to the foregoing, the Lessor has the right to claim against the Client: (i) if the insurance cover becomes inoperative to have the Client, directly or indirectly, determined or facilitated theft or robbery; (ii) for the refund of overdrafts and excesses not covered by the Insurance.

**Art. 10 (Charges).**

The Client is obliged to pay to the Lessor: (i) the rental fee, determined according to the criteria defined in the B-Rent Price List and published on the website [www.b-rent.com](http://www.b-rent.com) and in the information documents at the B-Rent Agencies, as well as defined in the agreements with the Tour Operators; it should be noted that in the case of rentals made through Tour Operators, the Client remains jointly and severally liable with the same towards the Lessor to pay the amounts due under the rental relationship; (ii) the refund of expenses incurred for the recovery of the vehicle not returned to the location agreed for any reason; (iii) the amount of financial penalties charged to the Client and/or to the Lessor for violations of the Highway Code or other applicable legislation, committed by the Client during the rental of the Vehicle; (iv) any other sums due on the basis of the provisions of the foregoing articles (including, but not limited to: refuelling service, one-way service, replacements, out-of-hours service, extras, penalties, compensation and indemnification, as well as any differences arising from the use of a different service from that planned).

**Art. 11** (Processing of personal data).

The Customer's personal data will be processed in order to: (i) provide rental services and (ii) assess whether to provide future rental services. The lessor will provide the personal data of the Client, according to what is established by the current legislation and if necessary, with the explicit consent of the Client, to:

a) companies or entities related to B-RENT, by virtue of relationships of collaboration, partnership, affiliation, agency, or otherwise, limited to what is necessary to provide rental services and to make the reservation;

b) Control authorities/local authorities and companies in charge of the management of the car parks where such information is necessary to perform the service and within the limits provided by the current legislation, or for the purpose of verifying the validity of the Client's driving licence;

c) third parties acting on behalf of the Lessor in the management of disputes, credit recovery and processing of surveys among customers, which uses the Lessor to improve its services.

The Client has the right to access his personal information in the possession of the Lessor (even against payment if permitted by law) and may request to limit, modify, block or remove any personal information in all cases provided by law, as set out in the "Privacy Policy" on services B-RENT. The owner of the data processing is the provider of the rental service, as also reported in the aforementioned "Privacy Policy."

**Art. 12** (Termination clause).

1. According to art. 1456 e.e. the Lessor reserves the right to terminate the rental contract in the following cases: (i) when the Client has caused a serious damage to the vehicle such as to preclude the safety of the same; (ii) when the cost of repairing the damage caused by the vehicle, left to the unquestionable quantification of the Lessor, is equal to or greater than 50% of its commercial value derived from the magazine Quattro Ruote; (iii) when the Customer has violated even one of the clauses of the rental letter/contract and these general conditions.

2. In case of exercise of the right of termination by the Lessor, the Client, therefore on simple request of the first will provide for the immediate cessation of use of the vehicle and its return to the location of the Lessor or in another place expressly indicated by the same.

3. The exercise of the right of termination by the Lessor does not release the Client from the obligation to pay the agreed rents until the end of the rental period. Therefore, the rents already advanced will not be reimbursed by the Lessor, while those still to be collected will be charged to the Client, both as irreducible penalties, without prejudice to the compensation for the greater damage suffered by the Lessor. Beyond these rentals, the Lessor will charge the Client and he/she will be required to pay the amount of € 50.00 (excluding VAT) as reimbursement of expenses for the administration of the case.

4. For its part, the Client will have the right to early termination if the Lessor is involved in the following facts: (i) bankruptcy proceedings; (ii) proposal for an arrangement with creditors; (iii) submission of the controlling partners or the (iv) revocation of authorisations to operate the lease. In such cases, the Client shall pay only the agreed fees accrued during the rental period actually enjoyed and until at the time of return of the vehicle. It is excluded what you want the right of the customer to compensation for damages for the period of non-use of the service, expressly waiving it.

**Art. 13** (Applicable Law and Jurisdiction).

The rental contract signed by the parties will be governed exclusively by Italian law. For any legal dispute that may arise regarding the validity, interpretation, execution or resolution of this agreement, the Court of Naples shall have exclusive jurisdiction.

**Art. 14** (Translation).

In case of doubts or differences of interpretation, the Italian version shall prevail over the English version.

**Art. 15** (Interpretation).

If one of the provisions of the rental letter/contract and these general conditions is considered to be invalid or ineffective, in whole or in part, the same will be misapplied and the contract will remain valid and effective for the other provisions.

**Art. 16** (Use of satellite devices).

The Customer expressly consents to the use of satellite devices capable of detecting and tracking at any time the location of the rented vehicle, in accordance with what stated in the Privacy Policy. The Customer declares to be aware that such data may be communicated to Judicial Authorities, to Legal Offices, to Companies specialized in the prevention and management of theft or accidents and to Insurance Companies. The Client hereby authorizes the Lessor to use the contents for any action to defend his rights.

**Art. 17** (Car Accidents).

In the event of a car accident, the customer is obliged to notify the event or circumstances that could lead to an accident by telephone in time, without delay, by sending an e-mail with a brief description of the car accident to the following address:



sinistri@b-rent.it The customer is also obliged to notify the car accident during check-in (by ticking the specific field on the form), by providing a copy of the CAI (road accident acknowledgment) form and/or of the relative report of the intervention of the police forces in case they have intervened. In the case of return of the vehicle at times when there are no staff, with return in key box, the customer agrees to leave a copy of the CAI and any report, inside the vehicle (in the front right seat, passenger side). In any case in which the customer violates the obligations of communication arising from this article, any subsequent disputes will be handled directly by our Legal Department. It should be pointed out that filling the CAI form does not exclude the liability of the Lessee until the related Insurance Company declares it “active” for the Lessor.

**Art. 18 (Communications).**

Any communications from the Customer must be sent by registered mail, or registered letter with return receipt, or fax to the following addresses: brent@legalmail.it ; registered letter with return receipt B-Rent S.r.l., via Picasso snc, 80029, Sant’Antimo (NA); fax no. 081/3958947 . Communications will be considered received on the date indicated on the notice of delivery of the registered mail, or receipt of the registered letter, or on the receipt of the fax.

**Art. 19 (Violations of traffic laws).**

The Customer is personally responsible for the consequences of any violations of legal regulations related to the use of rental vehicles. All fines imposed as a result of such violations, as well as the administrative fees incurred by the Lessor for managing these violations, shall be borne exclusively by the Customer. The Customer therefore agrees to pay any penalties or charges of any nature arising from these violations, indemnifying or compensating the Lessor for any direct or indirect adverse consequences. For this purpose, the Lessor will, where possible, request that the issuing authorities readdress the penalties to the Customer. If it is not possible to request the readdressing of penalties to the Customer, the Lessor will proceed directly with the payment of the amounts specified in the administrative notifications, as detailed in the violation reports, subsequently charging the Customer for the amounts paid as reimbursement. The Customer will also be responsible for the administrative management fees incurred by the Lessor on their behalf for processing each individual notification. The Customer expressly authorizes the Lessor to charge the corresponding amount, which is hereby quantified at €50.00 (VAT included).

**“DELAYED CHARGE” CONTRACT**

The “Delayed Charge” service allows B-Rent S.r.l. to charge to the Owner of the credit card used for the car rental service all the amounts received or detected after the return of the vehicle relating to taxes, fuel, drop off (return of the vehicle in an agency other than the one in which it was collected), expenses for management and assistance with fines, Kasko excess, theft, fire and robbery, insurance, non-payment of tolls, fines, accessories, damage caused to the vehicle. The amounts involved in the “Delayed Charged” service must be clearly documented and unequivocally attributable to the Owner.

## EXTRA - VAT INCLUDING TO 22% AND AIRPORT CHARGES AND / OR RAIL TO 16%

<b>ADDITIONAL DRIVER</b>	<b>CHILD SAFETY SEATS</b> 1-3 years	<b>INFANT CARRIERS</b> 1-12 months	<b>BOOSTER SEATS</b> 4-11 years	<b>GPS NAVIGATION SYSTEM</b>	<b>OVERTIME</b>
<i>For day (max 18 days)</i>	<i>For day (max 7 days)</i>	<i>For day (max 7 days)</i>	<i>For day (max 7 days)</i>	<i>For day (max 18 days)</i>	<i>For hour (max 1h)</i>
€ 9,50	€ 10,00	€ 10,00	€ 10,00	€ 10,00	€ 35,00
<b>GREEN CARD</b>	<b>ADMINISTRATIVE PENALTIES</b>	<b>ROADSIDE ASSISTANCE</b>			
<i>For rent</i>	<i>Traffic fines / Parking tolls</i>	<i>For day (max 18 days)</i>			
€ 8,00	€ 50,00	€ 5,00			

## PENALTIES (LOSS OR DAMAGE)

FANT CARRIERS (1-12 months) BOOSTER SEATS (4-11 Years Old) CHILD SAFETY SEATS (1-3 Years Old) SKI RACK/VEHICLE REGISTRATION CERTIFICATE	<b>KEYS</b>	<b>GPS NAVIGATION SYSTEM</b>	<b>SPECIAL CLEANING</b>	<b>VEHICLE CLEANING</b>	<b>CAR DOCUMENTS</b>	<b>CAR LICENCE PLATE</b>
€ 100,00	€ 575,00	€ 280,00	€ 120,00	€ 15,00	€ 150,00	€ 500,00

## WINTER TYRES

GRUOP	AMOUNT	DETAIL
B - C - D - N - E - F - SMART FORTWO - SMART FORTWO CABRIO - HYBRID - CABRIO	€ 7,00	<i>Per giorno (max 18 days)</i>
L - H	€ 10,00	<i>Per giorno (max 18 days)</i>
J - J TOP - J SUV	€ 15,00	<i>Per giorno (max 18 days)</i>

# DEPOSIT & EXCESS

			TRASMISSION	DEPOSIT	CDW EXCESS VAT INCLUDED	TP EXCESS VAT INCLUDED	
<b>MDMR</b>	<b>B</b>	Fiat Panda or similar	Man	€ 850	€ 1.000	€ 1.500	
<b>MCMR</b>	<b>B1</b>	Fiat 500 or similar	Man	€ 850	€ 1.000	€ 1.500	
<b>MBMR</b>	<b>B2</b>	Citroen C1 or similar	Man	€ 850	€ 1.000	€ 1.500	
<b>MBAR</b>	<b>B3</b>	Toyota Aygo Aut. or similar	Aut	€ 850	€ 1.000	€ 1.500	
<b>EDMR</b>	<b>C</b>	Citroen C3 or similar	Man	€ 850	€ 1.000	€ 1.500	
<b>EDAR</b>	<b>C1</b>	Volkswagen Polo Aut. or similar	Aut	€ 850	€ 1.000	€ 1.500	
<b>CDMR</b>	<b>D</b>	Fiat 500 X or similar	Man	€ 900	€ 1.200	€ 2.000	
<b>CDMRW</b>	<b>DW</b>	Fiat 500 X or similar (WINTER TIRES)	Man	€ 900	€ 1.200	€ 2.000	
<b>CDAR</b>	<b>D1</b>	Opel Mokka X Aut. or similar	Aut	€ 900	€ 1.200	€ 2.000	
<b>CDARW</b>	<b>D1W</b>	Opel Mokka X Aut. or similar (WINTER TIRES)	Aut	€ 900	€ 1.200	€ 2.000	
<b>IDMR</b>	<b>E</b>	Alfa Romeo Giulietta or similar	Man	€ 900	€ 1.500	€ 2.000	
<b>IDMRW</b>	<b>EW</b>	Alfa Romeo Giulietta or similar (WINTER TIRES)	Man	€ 900	€ 1.500	€ 2.000	
<b>IDAR</b>	<b>E1</b>	Mercedes Classe A Aut. or similar	Aut	€ 900	€ 1.500	€ 2.000	
<b>IDARW</b>	<b>E1W</b>	Mercedes Classe A Aut. or similar (WINTER TIRES)	Aut	€ 900	€ 1.500	€ 2.000	
<b>IFMR</b>	<b>F</b>	Nissan Qashqai or similar	Man	€ 900	€ 1.500	€ 2.000	
<b>IFAR</b>	<b>F1</b>	Renault Kadjar Aut. or similar	Aut	€ 900	€ 1.500	€ 2.000	
<b>NTMR</b>	<b>F500C</b>	Fiat 500 cabrio	Man	€ 850	€ 1.000	€ 1.500	
<b>NTAR</b>	<b>F500CA</b>	Fiat 500 cabrio Aut.	Aut	€ 850	€ 1.000	€ 1.500	
<b>SVMR</b>	<b>H</b>	Renault traffic Passenger 9 seats or similar	Man	€ 900	€ 1.500	€ 2.000	
<b>EDAH</b>	<b>HYB</b>	Toyota Yaris Hybrid or similar	Aut	€ 850	€ 1.000	€ 1.500	
<b>FDAR</b>	<b>J</b>	Land Rover Discovery Sport Aut. or similar	Aut	€ 2.000*	€ 1.500	€ 2.000	*
<b>FDAH</b>	<b>J HYB</b>	Lexus UX hybrid Aut. or similar	Aut	€ 2.000*	€ 1.500	€ 2.000	*
<b>FWAR</b>	<b>J SW</b>	BMW Serie 3 sw Aut. or similar	Aut	€ 2.000*	€ 1.500	€ 2.000	*
<b>LFAR</b>	<b>J SUV</b>	Mercedes GLC Aut. or similar	Aut	€ 2.000*	€ 1.500	€ 2.000	*
<b>LDAR</b>	<b>J TOP</b>	Jaguar XE Aut. or similar	Aut	€ 2.000*	€ 1.500	€ 2.500	*
<b>FVMR</b>	<b>L</b>	Fiat Scudo Panorama 7 seats or similar	Man	€ 900	€ 1.500	€ 2.000	
<b>CWMR</b>	<b>N</b>	Fiat Tipo sw or similar	Man	€ 900	€ 1.200	€ 2.000	
<b>CWMRW</b>	<b>NW</b>	Fiat Tipo sw or similar (WINTER TIRES)	Man	€ 900	€ 1.200	€ 2.000	
<b>CWAR</b>	<b>N1</b>	Opel Astra sw Aut. or similar	Aut	€ 900	€ 1.200	€ 2.000	
<b>CWARW</b>	<b>N1W</b>	Opel Astra sw Aut. or similar (WINTER TIRES)	Aut	€ 900	€ 1.200	€ 2.000	
<b>CWAH</b>	<b>HYBW</b>	Toyota Auris Hybrid sw Aut. or similar	Aut	€ 850	€ 1.200	€ 2.000	

\* Two credit cards required (one must be gold or platinum)

# DEPOSIT & EXCESS WITH FREE TO DRIVE

\* Two credit cards required (one must be gold or platinum)

			FREE TO DRIVE DAILY COST	Max amount for month FREE TO DRIVE	FREE TO DRIVE Rental duration 30 days	EXAMPLE Rental duration 40 days	DEPOSIT With free to drive	DEPOSIT With free to drive	DEPOSIT With free to drive
<b>MDMR</b>	<b>B</b>	Fiat Panda or similar	€ 32	€ 320	€ 10.67	€ 426.67	€ 90	€ 0	€ 0
<b>MCMR</b>	<b>B1</b>	Fiat 500 or similar	€ 32	€ 320	€ 10.67	€ 426.67	€ 90	€ 0	€ 0
<b>MBMR</b>	<b>B2</b>	Citroen C1 or similar	€ 32	€ 320	€ 10.67	€ 426.67	€ 90	€ 0	€ 0
<b>MBAR</b>	<b>B3</b>	Toyota Aygo Aut. or similar	€ 32	€ 320	€ 10.67	€ 426.67	€ 90	€ 0	€ 0
<b>EDMR</b>	<b>C</b>	Citroen C3 or similar	€ 32	€ 320	€ 10.67	€ 426.67	€ 90	€ 0	€ 0
<b>EDAR</b>	<b>C1</b>	Volkswagen Polo Aut. or similar	€ 32	€ 320	€ 10.67	€ 426.67	€ 90	€ 0	€ 0
<b>CDMR</b>	<b>D</b>	Fiat 500 X or similar	€ 34	€ 340	€ 11.33	€ 453.33	€ 90	€ 0	€ 0
<b>CDMRW</b>	<b>DW</b>	Fiat 500 X or similar (WINTER TIRES)	€ 34	€ 340	€ 11.33	€ 453.33	€ 90	€ 0	€ 0
<b>CDAR</b>	<b>D1</b>	Opel Mokka X Aut. or similar	€ 34	€ 340	€ 11.33	€ 453.33	€ 90	€ 0	€ 0
<b>CDARW</b>	<b>D1W</b>	Opel Mokka X Aut. or similar (WINTER TIRES)	€ 34	€ 340	€ 11.33	€ 453.33	€ 90	€ 0	€ 0
<b>IDMR</b>	<b>E</b>	Alfa Romeo Giulietta or similar	€ 36	€ 360	€ 12	€ 480	€ 90	€ 0	€ 0
<b>IDMRW</b>	<b>EW</b>	Alfa Romeo Giulietta or similar (WINTER TIRES)	€ 36	€ 360	€ 12	€ 480	€ 90	€ 0	€ 0
<b>IDAR</b>	<b>E1</b>	Mercedes Classe A Aut. or similar	€ 36	€ 360	€ 12	€ 480	€ 90	€ 0	€ 0
<b>IDARW</b>	<b>E1W</b>	Mercedes Classe A Aut. or similar (WINTER TIRES)	€ 36	€ 360	€ 12	€ 480	€ 90	€ 0	€ 0
<b>IFMR</b>	<b>F</b>	Nissan Qashqai or similar	€ 36	€ 360	€ 12	€ 480	€ 90	€ 0	€ 0
<b>IFAR</b>	<b>F1</b>	Renault Kadjar Aut. or similar	€ 36	€ 360	€ 12	€ 480	€ 90	€ 0	€ 0
<b>NTMR</b>	<b>F500C</b>	Fiat 500 cabrio	€ 32	€ 320	€ 10.67	€ 426.67	€ 90	€ 0	€ 0
<b>NTAR</b>	<b>F500CA</b>	Fiat 500 cabrio Aut.	€ 32	€ 320	€ 10.67	€ 426.67	€ 90	€ 0	€ 0
<b>SVMR</b>	<b>H</b>	Renault traffic Passenger 9 seats or similar	€ 36	€ 360	€ 12	€ 480	€ 90	€ 0	€ 0
<b>EDAH</b>	<b>HYB</b>	Toyota Yaris Hybrid or similar	€ 32	€ 320	€ 10.67	€ 426.67	€ 90	€ 0	€ 0
<b>FDAR</b>	<b>J</b>	Land Rover Discovery Sport Aut. or similar	€ 45	€ 450	€ 15	€ 600	€ 840*	€ 0	€ 750 *
<b>FDAH</b>	<b>J HYB</b>	Lexus UX hybrid Aut. or similar	€ 45	€ 450	€ 15	€ 600	€ 840*	€ 0	€ 750 *
<b>FWAR</b>	<b>J SW</b>	BMW Serie 3 sw Aut. or similar	€ 45	€ 450	€ 15	€ 600	€ 840*	€ 0	€ 750 *
<b>LFAR</b>	<b>J SUV</b>	Mercedes GLC Aut. or similar	€ 45	€ 450	€ 15	€ 600	€ 840*	€ 0	€ 750 *
<b>LDAR</b>	<b>J TOP</b>	Jaguar XE Aut. or similar	€ 45	€ 450	€ 15	€ 600	€ 840*	€ 0	€ 750 *
<b>FVMR</b>	<b>L</b>	Fiat Scudo Panorama 7 seats or similar	€ 36	€ 360	€ 12	€ 480	€ 90	€ 0	€ 0
<b>CWMR</b>	<b>N</b>	Fiat Tipo sw or similar	€ 34	€ 340	€ 11.33	€ 453.33	€ 90	€ 0	€ 0
<b>CWMRW</b>	<b>NW</b>	Fiat Tipo sw or similar (WINTER TIRES)	€ 34	€ 340	€ 11.33	€ 453.33	€ 90	€ 0	€ 0
<b>CWAR</b>	<b>N1</b>	Opel Astra sw Aut. or similar	€ 34	€ 340	€ 11.33	€ 453.33	€ 90	€ 0	€ 0
<b>CWARW</b>	<b>N1W</b>	Opel Astra sw Aut. or similar (WINTER TIRES)	€ 34	€ 340	€ 11.33	€ 453.33	€ 90	€ 0	€ 0
<b>CWAH</b>	<b>HYBW</b>	Toyota Auris Hybrid sw Aut. or similar	€ 34	€ 340	€ 11.33	€ 453.33	€ 90	€ 0	€ 0

## YOUNG DRIVER

19 - 21 YEARS OLD	21 - 24 YEARS OLD
For day (max 18 days)	For day (max 18 days)
€ 22,00	€ 12,00

## P.A.I

PERSONAL ACCIDENT INSURANCE
For day (max 18 days)
€ 1,50

## PREPAID FUEL

B - B1 - B2 - B3 - HYB	€ 65,00	T - Z - F - F1 - J - JSW - JHYB - J TOP J SUV	€ 110,00
C - C1	€ 80,00	H	€ 120,00
D - D1 - D1W - DW - E - E1 - E1W - EW HYBW - L - N - N1 - N1W - NW - R - S	€ 90,00	SMART - SMART FORTWO - CABRIO F500 - F500CA	€ 55,00

## ONE WAY

ANYWHERE IN ITALY EXCEPT ON THE ISLANDS					
MDMR	B	90,00 €	IFAR	F1	90,00 €
<b>MCMR</b>	<b>B1</b>	<b>90,00 €</b>	<b>NTMR</b>	<b>F500C</b>	<b>90,00 €</b>
MBMR	B2	90,00 €	NTAR	<b>F500CA</b>	90,00 €
<b>MBAR</b>	<b>B3</b>	<b>90,00 €</b>	<b>SVMR</b>	<b>H</b>	<b>250,00 €</b>
EDMR	C	90,00 €	EDAH	HYB	90,00 €
<b>EDAR</b>	<b>C1</b>	<b>90,00 €</b>	<b>CWAH</b>	<b>HYBW</b>	<b>90,00 €</b>
CDMR	D	90,00 €	FDAR	J	150,00 €
<b>CDAR</b>	<b>D1</b>	<b>90,00 €</b>	<b>LFAR</b>	<b>J SUV</b>	<b>150,00 €</b>
CDARW	D1W	90,00 €	FWAR	J SW	150,00 €
<b>CDMRW</b>	<b>DW</b>	<b>90,00 €</b>	<b>LDAR</b>	<b>J TOP</b>	<b>150,00 €</b>
IDMR	E	90,00 €	FVMR	L	250,00 €
<b>IDAR</b>	<b>E1</b>	<b>90,00 €</b>	<b>CWMR</b>	<b>N</b>	<b>90,00 €</b>
IDARW	E1W	90,00 €	CWAR	N1	90,00 €
<b>IDMRW</b>	<b>EW</b>	<b>90,00 €</b>	<b>CWARW</b>	<b>N1W</b>	<b>90,00 €</b>
IFMR	F	90,00 €	CWMRW	NW	90,00 €
<b>FDAH</b>	<b>J HYBRID</b>	<b>150,00 €</b>			

SICILY AND SARDINIA
€ 500,00

SAME CITY AIRPORT EG. Milan DT a Milan APT
€ 20,00

ABROAD
€ 5.000,00

# B·RENT®



# RENTAL SPECIAL CONDITIONS



## COMFORT COVER

With the Comfort Cover, the excess for damages is always zero except for damage to tires, underbody, roof, and windows, up to a maximum of €400. and the security deposit to 490€, except for the J, J Top or J Suv categories, where the excess reduction for theft is 750€ and the security deposit is 840€.



## FREE TO DRIVE COVER

The Free to Drive option allows you to reduce the security deposit to just €90, and charges in case of damage or theft to €0.

Free to Drive enables the renter to completely cancel their liability in the event of damage and/or theft of the vehicle, except for damages or theft resulting from the customer's negligence.

However, this applies differently exclusively for categories J, J Top, J SUV, and J Hybrid, where, while completely eliminating damage charges, Free to Drive requires a security deposit of €840 and a theft excess of €750.

Starting from May 15, 2023, when purchasing the Free to Drive option, roadside assistance is also included in the package.



## P.A.I. PERSONAL ACCIDENT INSURANCE

The Comfort Cover option reduces the security deposit to €490 and the theft excess to a maximum of €400, eliminating the damage excess.\*

Comfort Cover provides a reduction of the theft excess to just €400 with a security deposit of €490 and total elimination of the damage excess.\*

However, for vehicles belonging to groups J, J Top, and J SUV, the theft excess will be €750, while the security deposit will be €840.

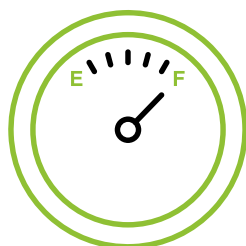
\*Except for damages to: tires, undercarriage, roof, and windows up to a maximum of €400.

Free to Drive and Comfort Cover do not cover damages resulting from the negligence or carelessness of the renter, such as incorrect refueling (diesel instead of petrol, or vice versa), damage to the interiors (loss/damage of: reflective jacket, child seat, snow chains, vehicle registration document, satellite navigator, insurance certificate, vehicle keys, license plate), damages to wheels/tires/windows due to the driver's recklessness (e.g., driving on unpaved roads or driving under the influence), as well as breakdowns resulting from natural disasters. For rentals issued in Campania, in the event of an accident, the customer will be required to pay €1,200 (basic rental), €1,000 (Comfort Cover), and €850 (Free to Drive).



### **ROAD ASSISTANCE**

It covers all the dragging expenses in case of accident with fault and every event occurred during the rental period.



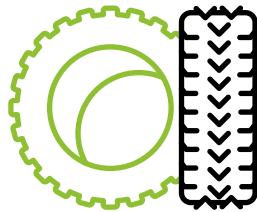
### **PREPAID FUEL**

*Allows the Customer to purchase the full tank of fuel for the rented vehicle at the beginning of the rental. This way, the Customer will not be required to return the car with a full tank, without any charge for the missing liters of fuel.*



### **CLIENTS IN LATE**

B-Rent guarantees a 59 minutes threshold of tolerance for the clients, who are not showing at the desk in time for the pick-up scheduled during the reservation.



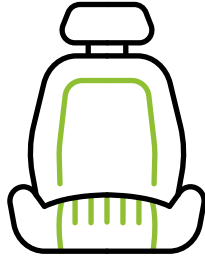
### **WINTER TIRES KIT**

The customer has the possibility to choose a car with winter tires.



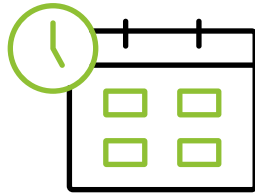
### **ADDITIONAL DRIVER**

The customer can add one or more drivers on the rental agreement.



### **BABY SEATS**

Opportunity to rent a child/boosterseat



### **OUT OF HOURS**

In the case of reservations at airport and railway locations, and when provided with the flight or train number, the vehicle is kept available for the customer up to a maximum of 59 minutes after the actual arrival time of the flight or train. If the landing of a flight is scheduled beyond the closing time of the airport station, the B-Rent staff may wait no more than one hour after the closing time. However, in this case, the “out-of-hours” service will incur a charge of €35.00 (VAT included) per hour (max 3 hours) as stipulated in the rental contract.



### **NAVIGATION SYSTEM GPS**

Possibility of requiring the provision of a navigator at the counter Satellite GPS.



**YOUNG DRIVER FROM 19-21**

Required service for drivers who range in age from 19 to 21.



**YOUNG DRIVER FROM 22-24**

Required service for drivers who range in age from 22 to 24.



**PRINT CONTRACT**

Together for a green choice: a digital copy of the contract is all we need.





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grazie per l'attenzione

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